The West Chester Area School District will be installing web-filtering software on all school-issued student devices.

This software will apply the same web filtering at home that the student experiences while at school. While the laptop will utilize your home internet access, the software will redirect the connection back to the school district where the filtering will take place.
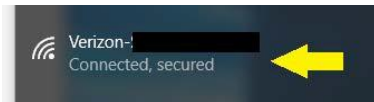
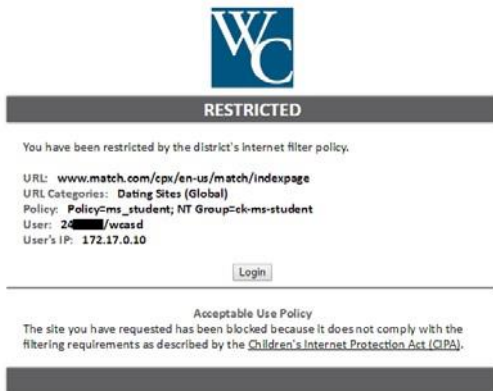The filtering software will install automatically and look like this when installed.

Icon looks like a pause button when at school.

Icon looks like an orange ball when the filtering agent is in use at home.

Your home network will say it is connected.

Here is an example of a website blocked by the Web Filtering.

Troubleshooting:

1. If your student's district laptop is connected to a non-WCASD Wi-Fi network but cannot access WCASD.net, wait 1 minute and try again. Or try a different browser than the one normally used (try Microsoft Edge, Mozilla Firefox, and/or Google Chrome.
2. If the district laptop is still not getting out to the WCASD.net, disconnect from the non-WCASD Wi-Fi network they are currently connected to, then reconnect. You may need to forget the network on the district laptop and then connect again; this will require you to enter the non-WCASD Wi-Fi network password again.
3. If the district laptop is still not able to access WCASD.net restart the laptop and try these steps again.
4. Have your student speak to their homeroom teacher if it still does not work. Their homeroom teacher will direct them from there.